



WEEKLY UPDATE

November 6, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 71 residents and 51 staff members test positive for COVID-19. Last week we shared with you that we had one employee test positive with the antigen test and that we were waiting on confirmation from the PCR test. Unfortunately, there was an error with the label and the test was unable to process. Because we are past a window to have an accurate determination, we are counting it as a positive. As a result, we continued with another round of testing for all staff and all residents this week. The good news is that we had no positives.

We are hoping to begin visitation in the very near future. Please keep your eye on the website and Facebook page. We are anxious to connect you with your loved ones. We are also hoping to have a holiday parade in November, so please be watching for more details!

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (512) 334-8000.

Sincerely,

Leah Gage

Leah Gage, LNFA
Administrator