

San Gabriel Rehabilitation and Care Center

WEEKLY UPDATE

June 13, 2020

Dear Residents and Families/Representatives,

As of today, our facility has no confirmed cases of COVID-19. Our staff continues to practice the enhanced safety precautions we have previously reported to you through our website and we are closely monitoring the recommendations of our federal, state and local health officials regarding all aspects COVID-19 from mass testing to visitation recommendations.

In fact, as Texas loosens COVID-19 restrictions throughout the state, many people are asking when they will be able to visit their loved ones. At this time, the Centers for Medicare and Medicaid Services (“CMS”), the Centers for Disease Control (“CDC”) and our state health officials still recommend we restrict social visitation and only allow essential personnel in the facility. Please understand these restrictions are in place to reduce the risk of transmission of COVID-19 in our facility and to keep our residents safe.

We understand how difficult it has been to not see and visit your loved ones over the past several months and we appreciate your patience and understanding during this time. Until it is safe to allow visitors, please remember that we encourage you to stay in touch with your loved ones through FaceTime, emails, letters and phone calls. If you would like to arrange a FaceTime visit with your loved one, please reach out to our Activity Director, Holly Stallins. In addition, if you would like to visit your loved one at their window, you are welcome to do so, however, do not open the window or remove the window screen. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

Please remember to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19. As always, please contact us directly at (512) 334-8000 if you have any questions or concerns.

Sincerely,



Leah Gage, LNFA
Administrator

San Gabriel Rehabilitation and Care Center

WEEKLY UPDATE

June 19, 2020

Dear Residents and Families/Representatives,

Please accept this letter as San Gabriel Rehabilitation & Care Center's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

As of today, we have no confirmed cases of COVID-19 in our facility. We tested 100% of residents and staff on May 21, 2020. All results were negative. We continue to be diligent in screening our staff before entering the facility, cleaning high-touch areas frequently and educating staff and residents. We thank you for your patience as I know you are anxious to see your loved ones.

As a reminder, we continue to closely monitor and follow the recommendations of our federal, state and local health officials. Only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly (512) 334-8000.

Sincerely,



Leah Gage, LNFA
Administrator



WEEKLY UPDATE

June 25, 2020

Dear Residents and Families/Representatives,

We are happy to report that, as of today, San Gabriel Rehabilitation and Care Center has no confirmed cases of COVID-19. We continue to follow the recommendations of our health officials and practice the enhanced safety measures that are listed on our website and previous communications.

We know the past few months have been a big adjustment for everyone, especially our residents. While our staff is working is very hard to make sure they are safe, we also want to make sure they are having some fun! Residents continue to enjoy "Coffee N Chat" with door to door visits from our Activity staff. The ladies have enjoyed having some "spa" time recently and the guys loved the ties that they received for Father's Day!

As always, please continue to check our website for updates. We will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly (512) 334-8000.

Sincerely,

Leah Gage

Leah Gage, LNFA
Administrator

San Gabriel Rehabilitation and Care Center

June 4, 2020

Dear Residents and Families/Representatives,

It is hard to believe that it has been over two months since COVID-19 changed all of our lives so drastically. We have all had to make big adjustments in an effort to keep everyone in our community safe, and we appreciate your support as we continue to take all necessary steps to prevent further spread of COVID-19.

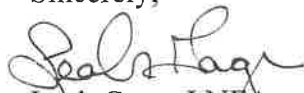
Our staff has been working hard to make sure our residents are safe and we are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

We are committed to keeping the number of positive cases in our facility at zero. However, we recognize this is an extremely contagious virus and we must remain vigilant in practicing the enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

Due to some technical issues, we have not been able to post these updates on our website as we had anticipated. We believe these issues will be resolved soon and we plan to resume electronic updates as soon as possible. In the meantime, and until we can update our website, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly (512) 334-8000.

Sincerely,



Leah Gage, LNFA

Administrator