



WEEKLY UPDATE

September 11, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to still report that, as of today, we have no confirmed cases of COVID-19 in our facility. This week we continued with the weekly testing of employees. The incident rate in the county is now below 5%, so at this time we plan to test next week and then possibly transition to monthly testing, depending on the incident rate.

We want to encourage you to please continue visiting your loved ones through our Face Time visits, phone calls and/or window visits. I know that it isn't the same as seeing them, hugging them or touching them, but it truly brightens their days. Thank you all for the words of encouragement and support that you have shown our staff during this difficult season. It means so very, very much. We have the best families and friends and we are so grateful for all that you are doing to make the best of this situation.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (512) 334-8000.

Sincerely,

Leah Gage

Leah Gage, LNFA
Administrator