



WEEKLY UPDATE

September 11, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to still report that, as of today, we have no confirmed cases of COVID-19 in our facility. This week we continued with the weekly testing of employees. The incident rate in the county is now below 5%, so at this time we plan to test next week and then possibly transition to monthly testing, depending on the incident rate.

We want to encourage you to please continue visiting your loved ones through our Face Time visits, phone calls and/or window visits. I know that it isn't the same as seeing them, hugging them or touching them, but it truly brightens their days. Thank you all for the words of encouragement and support that you have shown our staff during this difficult season. It means so very, very much. We have the best families and friends and we are so grateful for all that you are doing to make the best of this situation.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (512) 334-8000.

Sincerely,

Leah Gage

Leah Gage, LNFA
Administrator



WEEKLY UPDATE
September 18, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 69 residents and 50 staff members test positive for COVID-19. As you know we have been doing weekly testing for employees. Unfortunately, this week we had one employee test positive. The test given was an antigen test. The good news is that we are able to receive these results in 15 minutes, so the employee was immediately sent home. This employee works in a department where there is little to no direct resident contact. In addition, the employee also had a PCR test (which is considered to be much more reliable) and the test came back negative.

We have received many calls this week in response to Governor Abbott's statement that nursing facility visits will resume in the near future. While we are anxious to have visitors back to the facility, there are many regulations that we are required to follow. The final guidance for the visitation is expected to be released on September 24th. Until we receive that guidance, we are not able to say when visits will resume. My understanding at this point is that facilities have to be COVID 19 free for a minimum of 30 days in order to apply. We will keep you all updated as we know more.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (512) 334-8000.

Sincerely,

Leah Gage

Leah Gage, LNFA
Administrator



WEEKLY UPDATE

September 25, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 71 residents and 50 staff members test positive for COVID-19. Since we had an employee with a positive antigen test, we conducted testing on all residents who had not been COVID-19 in the last 90 days. We had two residents show up as positive. They have no other symptoms and were immediately placed on the COVID-19 unit. We will conduct testing again next week on all staff and residents who have not tested positive in the last 90 days.

We know that families and friends are anxious to visit their loved ones and we are anxious to have you. New guidance is being made available to open facilities. We are looking at the guidance and developing a plan so that we are following the various regulations we are required to follow. Please continue to watch our website for updates.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (512) 334-8000.

Sincerely,

Leah Gage

Leah Gage, LNFA
Administrator



WEEKLY UPDATE

September 4, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. On August 28, 2020 the Williamson County Cities and Health District declared us COVID-19 free and able to admit residents to the facility. In addition, this week we implemented routine testing of staff. The frequency of that testing will be determined by the incident rate of COVID-19 in our county. Currently, the rate is just over 5% which means we are testing employees weekly.

I know that residents and families are anxious to know when we can have visitors again. We are all missing our families and friends and ready to get back to normal. As anxious as we are, we will continue to follow the guidance of our regulatory agencies. They are opening facilities back in phases which gives us hope that we can connect loved ones again soon.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (512) 334-8000.

Sincerely,

Leah Gage

Leah Gage, LNFA
Administrator